



Ms. Fortney,
Dear Friend:

The enclosed FY 2016 Annual Report (July 1, 2015–June 30, 2016) highlights the impact Interfaith Works has had in Montgomery County, along with data on our finances.

Inside this report, you will find a heartfelt letter from a former client that captures the contributions made by our staff on a daily basis.

In her letter she wrote:

"The fact that someone was simply coming to make sure that I had a safe place to live, food to eat, did not feel lonely and abandoned, was a priceless gift that constantly inspired me to move forward and overcome all the hurdles, large and small."

I hope you will take the time to read her letter and the enclosed story about another one of our clients. Together they reveal how, with your support, Interfaith Works successfully helps people find a path to lift themselves out of poverty through programs that prevent, stabilize and empower.

Our impact includes:

- Helping 1,49 un- and underemployed men and women find jobs, with aggregate annual earnings of more than \$2.6 million;
- Connecting over 1,300 people to life-saving resources that provide stability and empowerment; and
- Assisting almost 400 residents move into better housing or maintain permanent housing.

Please come see for yourself the amazing work we are doing to help people overcome hurdles by fostering opportunities for success. We invite you to schedule a tour of one or more of our facilities by contacting Paula Aulestia, paulestia@iworksmc.org, 301.762.8682.

Thank you for your essential role in strengthening our Montgomery County community.

Sincerely,

Shane
Shane Rock
Interfaith Works CEO

We are grateful for Women in Housing and Finance's incredible support of our work. You share in making possible the stories and outcomes in this report.



INTERFAITH WORKS

2016 ANNUAL REPORT

FY 2016 BOARD MEMBERS

Executive Committee

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WHY I AM INVOLVED

I love the fact that Interfaith Works is an organization where people of different beliefs and faith traditions come together for the betterment of their community. This organization doesn't stop at providing shelter. It helps individuals throughout the entire process of getting out of poverty. No one is left behind. As a representative of the gay community on the IW Board, I have always felt accepted and loved. It's not about us as individuals -- it's about helping our neighbors.

- Dr. Cheryl Lee-Pow, IW Board Member

LETTER FROM CEO AND BOARD CHAIR

Not long ago, we received a very moving thank you letter from a woman who had been working for some time with the Interfaith Works' permanent supportive housing team. This quote is from her letter, describing our extraordinary staff and the impacts they had on her as she dealt with many challenges:

"Their confidence in me and their trust in my ability are my priceless assets that I am carrying as I venture alone in the world."

With our help, she is finally turning a corner (see more on this inside).

Her letter left many powerful impressions. It triggered a deep sense of pride in the incredible commitment of IW staff members, who work so hard to make sure that people have the opportunity to change their lives for the better. The letter also carried an

important overall message, not just about the author and her hope for a brighter future, but about Interfaith Works and our Montgomery County community. That message is:

The best is yet to come.

As you may know, Interfaith Works has set an ambitious goal, working together with our community partners, to make Montgomery County the **lowest poverty rate county in Maryland.**

Now, as we celebrate IW's 45th anniversary, we are doing the important, painstaking work necessary to ensure that dream becomes a reality. We are building on our most effective programs, focusing on helping people find their strengths to follow a path out of poverty through **prevention, stabilization and empowerment.**

We ask you, our supporters, to continue to play a crucial role in supporting Interfaith Works' programs that have lasting,

transforming impacts on the lives of families who are striving to create a life of independence, security and optimism. With your help, they will get there.

Thank you for your commitment to Interfaith Works and those we serve.

With gratitude,

Shane C. Rock
CEO

Mitchell Weintraub
FY 17-18 Board Chair



CONSOLIDATED STATEMENT OF ACTIVITIES & FINANCIAL POSITION

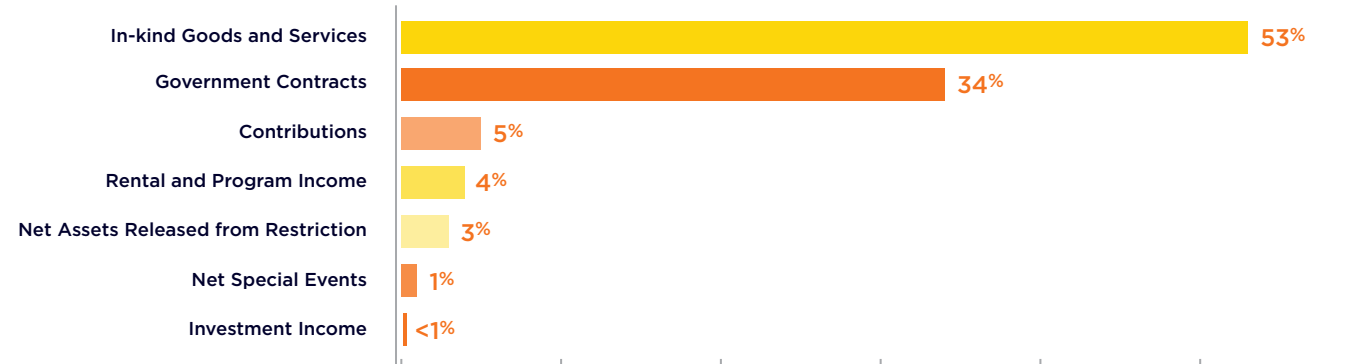
JULY 1, 2015 - JUNE 30, 2016

CONSOLIDATED STATEMENTS OF FINANCIAL POSITION

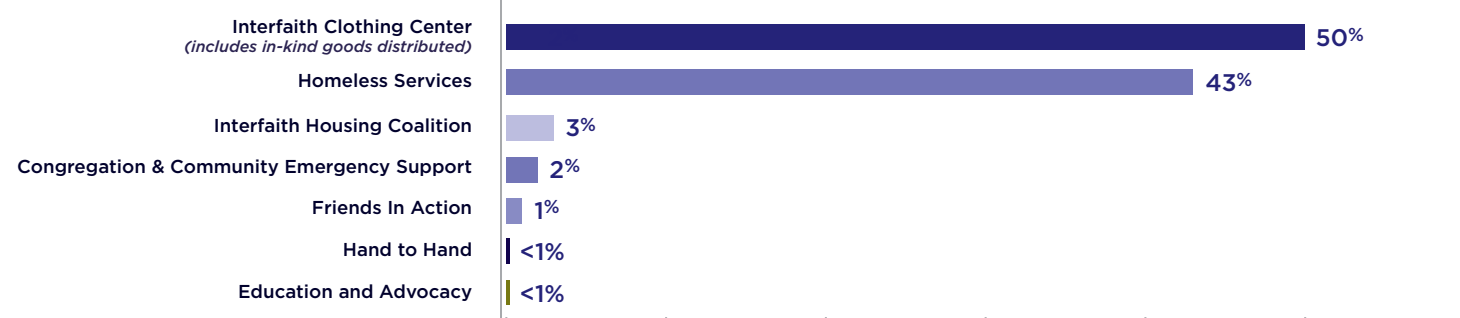
ASSETS	2016	2015
Cash and cash equivalents	508,862	624,374
Investments	307,039	300,237
Accounts receivable	335,436	352,934
Property and equipment	1,459,455	1,558,056
Other	82,005	76,771
Total assets	2,692,797	2,912,372

Liabilities and Net Assets	2016	2015
Liabilities	1,946,395	1,837,859
Net assets	746,402	1,074,513
Total liabilities and net assets	2,692,797	2,912,372

REVENUE



EXPENSES



CONSOLIDATED STATEMENTS OF ACTIVITIES

UNRESTRICTED ACTIVITIES	2016	2015
Revenue and support		
In-kind goods and services	6,644,358	5,919,637
Government contracts	4,239,750	4,188,009
Contributions	618,920	628,137
Rental and program income	523,062	485,498
Investment income	7,989	9,959
Net special events	157,592	108,106
Net assets released from restriction	395,174	477,703
Total revenue and support	12,586,845	11,817,049
Expense		
Program Services		
Interfaith Clothing Center	6,099,384	5,401,580
Homeless Services	5,261,284	5,220,421
Interfaith Housing Coalition	407,025	437,968
Congregation & Community Emergency Support	274,375	243,636
Friends In Action	133,289	139,468
Hand to Hand	85,885	88,719
Education and Advocacy	4,715	0
Program Services Subtotal	12,265,957	11,531,792

CONSOLIDATED STATEMENTS OF ACTIVITIES, CONTINUED

UNRESTRICTED ACTIVITIES, CONTINUED	2016	2015
Expense		
Supporting Services		
Development	495,430	505,840
General and administrative	113,568	58,426
Supporting Services Subtotal	608,998	564,266
Total expenses	12,874,955	12,096,058
Change in unrestricted net assets from operations	-288,110	-269,909
Loans forgiven	-	4,848
Change in unrestricted net assets	-288,110	-265,061

TEMPORARILY RESTRICTED ACTIVITIES

Change in temporarily restricted net assets	-40,001	-2,888
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CHANGE IN NET ASSETS

	-328,111	-267,949
Net assets, beginning of year	1,074,513	1,342,462
Net assets, end of year	746,402	1,074,513

This financial information was derived from audited financial statements. For a complete copy of Interfaith Works' financial statements, please contact our business office at 114 W. Montgomery Avenue, Rockville, MD 20850.

OUR IMPACT

INTERFAITH WORKS: HELPING PEOPLE LIFT THEMSELVES OUT OF POVERTY THROUGH PREVENTION, STABILIZATION AND EMPOWERMENT PROGRAMS

OUR PROGRAMS

Administrative Offices

Congregation & Community Emergency Support

114 W. Montgomery Ave.
Rockville, MD 20850
301.762.8682

Becky's House Residence for Senior Women

301.933.2477

Carroll House Men's Shelter

9625 Dewitt Drive
Silver Spring, MD 20910
301.587.7270

Interfaith Works Empowerment Center Day Program and Seasonal Shelter

IW Residences Permanent Supportive Housing

8106 Georgia Avenue
Silver Spring, MD 20910
301.585.4471

Vocational Services Program

Interfaith Works Clothing Center

Interfaith Housing Coalition Permanent Supportive Housing

Friends in Action Family Mentoring Program

751 Twinbrook Parkway
Rockville, MD 20851
301.424.3796

Interfaith Works Connections

(previously Project INFORM) Referral Program
240.641.6308

Interfaith Works Women's Center Residence

Interfaith Homes Permanent Supportive Housing

2 Taft Court, Suite 100 (Lower Level)
Rockville, MD 20851
301.770.2413

Project Shine Pilot Family Mentoring Program

Watkins Mill House Transitional Women's Residence

301.515.8244

OUR STORIES



Frances's Story

Frances came to the United States in 1997. She married, moved to Alabama, started her own business, and had three beautiful children. All seemed right. But Frances' husband became controlling, physically abusive and lost all of their money investing in a bad business venture. To save her life and the lives of her children, Frances fled to Maryland to be near her sister.

After coming so far, she was starting all over.

Frances worked two jobs to support her family, but couldn't keep up with the rent. Eventually, she and her family were evicted from their apartment. In 2016, after living in a motel for a month, Frances and her children moved into an Interfaith Works (IW) housing unit. A devoted mother committed to bettering her children's lives, she immediately starting working with the IW Friends In Action family mentoring program, getting moral support and guidance from Interfaith Works' staff and a team of volunteer mentors.

Frances worked as a part-time nanny for various families, but she aspired for

a job with better pay and hours. Her IW case manager Katie referred her to the IW Vocational Services Program. She began working closely with IW vocational counselor Daisy to upgrade her resume to reflect her excellent work experience. Daisy told her about a 90-hour Early Childhood Education course offered at the Gaithersburg Library. Frances was eager to take the course and earn a certificate that would allow her to work with children in a professional setting.

With the support of IW's Vocational Tuition Assistance Program, Frances earned her Child Development Associate (CDA) credential, getting straight A's! Armed with her new credential, she worked closely with Daisy to apply for better jobs.

Frances was offered a full-time position as a lead teacher at daycare center in Potomac and now earns significantly more money to help support her three children. She has more time to spend with them and aspires to open her own child-care facility someday soon. "I so appreciate all that Interfaith Works did for me," Frances said.

Divya's Story

This letter is from an Interfaith Works' client who faced economic hardship following a divorce, including an extended period of homelessness when she lived in her car and on the streets of Montgomery County. Working diligently to address her issues with help from Interfaith Works, "Divya" now has secured a teaching position and hopes to buy her first home soon. Here are some highlights of her letter:



Kaylisa and Alec, two IW caseworkers who worked with Divya to help her find stability and empowerment.

Dear Interfaith Works,

Starting from June 2013, I looked forward to visits from my Interfaith Works caseworker. The fact that someone was simply coming to make sure that I had a safe place to live, food to eat, did not feel lonely and abandoned, was a priceless gift that constantly inspired me to move forward and overcome all the hurdles, large and small.

They were detectives to ensure that no predators were around to abuse me or to take advantage of my vulnerability; and then they were advocates to observe and understand my needs and hunt for resources to help me.

They carried a magic concoction of words that disintegrated my frustration. They reminded, "You are a part of Interfaith Works, and Interfaith Works provides rental and protective support to help you with a peaceful place to live so you move forward and get back to your career."

Finally came Kaylisa and Alec. Their message: nothing is impossible – you have a will and we are here to help you find the way. They listened carefully, smiled and gently told me, "We knew you would have a plan for the next step. We were looking forward to help you execute it." Their confidence in me and their trust in my ability are my priceless assets that I am carrying as I venture alone in the world.

"You are and you always will be part of the Interfaith Works family. Don't you ever think you are alone." In quiet moments of struggle and apprehension, her words ring like sweet church bells bringing back hope and confidence.

The heart and soul that Interfaith Works case workers have poured in my wellbeing is entirely their own – it is their commitment to understand and help a distressed soul. They serve humanity and bring dignity to the most distressed and unfortunate segment of the society to integrate them back.

I shall always remain indebted to Interfaith Works and hope to come back as volunteer.

As soon as a cloud of apprehension comes on the horizon, a little voice inside tells me: "Don't worry, if you again become penniless and resourceless, then your Interfaith Works family will rush to look for you."

With the deepest gratitude,

Divya

(not her real name)

2016 BY THE NUMBERS

875



875 men, women and children were housed through IW's emergency shelter, transitional housing and permanent supportive housing programs in fiscal 2016

12,558



12,558 income-qualified residents received free clothing and household goods, including over 5,600 children

42



42 vulnerable families were supported by the Interfaith Works mentoring program, with the help of 120 trained volunteers

256



256 unemployed or underemployed workers, including shelter residents, received IW vocational services and training, leading to 149 job placements

3,652



3,652 neighbors avoided eviction, paid for medicine and food, and stayed utility cut-offs with counseling, referrals, grants and loans in FY 2016



WE NEED YOU! To find out more about volunteering for Interfaith Works, please call 301.315.1097 or email volunteer@iworksmc.org.

385

RESIDENTS

MOVED TO BETTER HOUSING OR MAINTAINED PERMANENT HOUSING



MORE THAN \$2.6M

IN WAGES EARNED IN FY 2016 BY MEN & WOMEN ENGAGED IN OUR VOCATIONAL SERVICES PROGRAM (INCLUDES PART-TIME EMPLOYEES)



MORE THAN 1,300 PEOPLE CONNECTED TO ESSENTIAL SERVICES INCLUDING ACCESS TO FOOD, HEALTH CARE, JOB TRAINING, AND ENGLISH CLASSES



95%

OF FRIENDS IN ACTION FAMILIES MAINTAINED A WORKING FINANCIAL PLAN



MORE THAN \$82,000

SAVED BY FAMILIES THAT RECEIVED NEW BACKPACKS & SCHOOL SUPPLIES

THANK YOU

FROM



Your support offers hope and opens doors to individuals and families facing the biggest challenges of their lives. Thank you for your partnership. Together, we are empowering and equipping our neighbors to lift themselves from poverty and homelessness.

To see a list of our donors, visit:

www.iworksmc.org/interfaith-works-donors-fiscal-2016/

FIND OUT MORE

www.iworksmc.org
info@iworksmc.org

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